



Photo: Michael Elkan Photography

PERSPECTIVE IS EVERYTHING

International Academy of Mediators

September 22-24, 2016

WELCOME TO VANCOUVER

The theme of this conference is “Perspective Is Everything” with a focus on doing what mediators do best - looking at disputes in different ways and understanding that participants in mediation bring different perspectives to the table. How, what and with whom we communicate, are all fascinating subjects for exploration, as perceptions and perspectives affect outcomes.

We will use different lenses as we consider practical strategies in dealing with personalities, learn from other disciplines and engage in high level conversations about public policy and mediation. We hope to promote a forum for collaboration and collegiality as we learn from each other through our interactive JUNTO Sessions and PEPP talks.

We are honoured to welcome Hon. Gladys Alvarez from Buenos Aires, Argentina and present her with the IAM’s Lifetime Achievement Award.

We know that you will love this conference and, of course, visiting the city of Vancouver. Come and see why Vancouver has been named one of the most livable cities in the world. A beautiful, multicultural city surrounded by mountains, rain forests and expansive beaches. You can experience world class dining, arts, and unlimited outdoor adventure sports and activities. We hope you take advantage of the many attractions Vancouver has to offer including Stanley Park, the Seawall, Granville Island and the North Shore mountains. For those who want to venture further afield, the Okanagan wine district, Whistler ski resort or historic Victoria are within easy reach. [Click here](#) to visit the IAM website for a detailed list of Vancouver (and environs) sights and activities.

Hotel: We will gather at Vancouver’s beautiful Rosewood Hotel Georgia at 801 West Georgia Street. Make your reservation by phone at 1-604-682-5566 or by email at georgia.reservations@rosewoodhotels.com before August 31 for our conference rate of CDN\$295 (plus taxes). Use Group name IAMVancouver 2016.

See you in Vancouver. Perspective is Everything!

THANKS TO OUR PROGRAM COMMITTEE

Barbara Cornish	Larry Levy
Susan Hammer	Nina Meierding
Lee Jacobson	Renee Levine



THANKS TO OUR SPONSORS



JUNTO SESSIONS

Benjamin Franklin established a “club for mutual improvement” called a Junto in 1727 to debate questions of morals, politics, and natural philosophy, and to exchange knowledge of business affairs. IAM revives the concept of small group dialogue for purposes of mutual improvement which will meet informally throughout the conference. Topics include:

Mediator as Village Elder

David Hoffman, Distinguished Fellow Boston, MA

Proposals by the Mediator

Steve Serratore, Distinguished Fellow, Los Angeles, CA

Who or What Determines the Parameters of Mediation Practice?

Kimberlee Kovach, Honorary Fellow, Austin, TX

Real Time Jury Mediation

Hon. Herbert Hoffman (RET), Distinguished Fellow, San Diego, CA

Tips, Tricks & Mistakes for Dealing with Emotional Decision Makers and Other Hard-to-reach Parties

Mike Young, Distinguished Fellow Los Angeles, CA

Avoiding the Train Wreck

Jon Fidler, Distinguished Fellow, Toronto, ON

Keeping It (and Yourself) Fresh

Gene Moscovitch, Distinguished Fellow, Los Angeles, CA

Teresa Wakeen, Distinguished Fellow, Seattle, WA

Mark Rudy, Distinguished Fellow, San Francisco, CA

Pushing to Close vs. Pushing to Reschedule

Janet Rubin Fields, Distinguished Fellow, Los Angeles, CA

Karin Hobbs, Distinguished Fellow, Salt Lake City, UT

Lee Jacobson, Distinguished Fellow, Fresno, CA

PEPP TALKS

PEPP Talks are modeled on world-renowned “TED Talks” and designed to build a powerful speaker program and to seek out extraordinary voices from our membership and our community who have a unique story or an unusual perspective—and who can convey it in a dynamic way.



THURSDAY, SEPTEMBER 22

8:30 a.m. - 9:15 a.m. **BREAKFAST AND REGISTRATION**

9:15 a.m. - 9:30 a.m. **WELCOME TO VANCOUVER**

Gene Moscovitch, President, IAM, Distinguished Fellow, Los Angeles, CA
Barbara Cornish, Conference Chair, Distinguished Fellow, Vancouver, BC

9:30 a.m. - 10:45 a.m. **PLENARY SESSION: It's Not My Fault!**

Practical Strategies to Move Beyond Self-Justification, Rationalization and Other Conflicting Perspectives
Nina Meierding, Honorary Fellow, Bainbridge Island, WA

10:45 a.m. - 11:15 a.m. **COFFEE /NETWORKING** *Sponsored by Pepperdine School of Law*

PEPPERDINE SCHOOL OF LAW
 Straus Institute for Dispute Resolution

11:15 a.m.– 12:45 p.m. **PLENARY SESSION: Moving Mediation into the Political and Policy Mainstream**

John Sturrock, Distinguished Fellow, Edinburgh, Scotland

12:45 p.m. - 1:45 p.m. **BUFFET LUNCH**

1:45 p.m. - 2:15 p.m. **LIFETIME ACHIEVEMENT AWARD** *Sponsored by Lakeside Mediation*



Fireside Chat and Presentation of Lifetime Achievement Award to Hon. Gladys Alvarez

Some of our members pioneered a state mediation movement. Fewer pioneered a movement in a country. Judge Alvarez created the mediation movement in a continent; she is the mother of mediation in South America. Gladys Stella Alvarez was a National Civil Judge from 1974 until 2005. In 2003, she received a doctorate in jurisprudence at the University of Buenos Aires; with her thesis on Mediation and Access to Justice (summa cum laude). The University of Windsor gave her an Honorary Doctorate in Civil Law, in recognition of her work in the field of Access to Justice and Mediation in June 2005. In 2010 she obtained a mediation license. She has been a recipient of CPR Institute and Mary Parker Follet Awards. She was part of the Hague's Conference Experts Group in good practices in mediation of child abduction cases. Dr. Alvarez directs a post-graduate ADR degree at University of Buenos Aires and coordinates the Supreme Court Access to Justice Program.



2:15 p.m. - 3:30 p.m. **JUNTO SESSIONS (PART 1)**



3:30 p.m. - 3:45 p.m. **COFFEE /NETWORKING**

3:45 p.m. - 4:00 p.m. **IAM DIVERSITY UPDATE**

4:00 p.m. - 4:15 p.m. **PEPP TALK: The Rhythm of Mediation**

Lee Jacobson, Distinguished Fellow, Fresno, CA
Elaine Gordon, Distinguished Fellow, Westbrook, CT
Chuck Doran, Distinguished Fellow, Boston, MA
Jeff Krivis, Distinguished Fellow, Los Angeles, CA
Eric Galton, Distinguished Fellow, Austin, TX



4:15 p.m. - 4:30 p.m. **NEW MEMBER INDUCTIONS**

5:00 p.m. - 7:00 p.m. **COCKTAIL PARTY** *Sponsored by Singleton Urquhart*



7:00 p.m. **SIGN AND DINE**

FRIDAY, SEPTEMBER 23

8:15 a.m. - 9:00 a.m.

BREAKFAST

9:00 a.m. - 10:30 a.m.

PLENARY SESSION

Blurred Lines: An Examination of Deception During Mediation Through a Psychological Lens

Dr. Michael Woodworth and Dr. Steven Porter, University of British Columbia's Centre for the Advancement of Psychological Science and Law

10:30 a.m. - 11:00 a.m.

COFFEE /NETWORKING

11:00 a.m. - 12:00 p.m.

PLENARY SESSION

The Great Debate: Conversation and Communication in the Digital World. What Does Age Have to do With it and is Texting "Sorry" the Hardest Word?

Eric Galton, Distinguished Fellow, Austin, TX
Trevor Farrow, Academic Director, Winkler Institute for Dispute Resolution, Toronto, ON
Nicole Aylwin, Assistant Director, Winkler Institute for Dispute Resolution, Toronto, ON
Michael Landrum, Distinguished Fellow Emeritus, Minneapolis, MN
Susan Hammer, Distinguished Fellow, Portland, OR
Jerry Weiss, Distinguished Fellow, Cleveland, OH

12:00 p.m. - 1:00 p.m.

BUFFET LUNCH

1:00 p.m. - 1:15 p.m.

PEPP TALK

Mediating in Hong Kong

Jody Sin, Distinguished Fellow, Hong Kong



1:15 p.m. - 1:30 p.m.

PLENARY SESSION

Reflections on Making Connections

Jeff Krivis, Distinguished Fellow, Los Angeles, CA
 Sponsored by First Mediation

1:30 p.m. - 2:45 p.m.

JUNTO SESSIONS (PART 2)



2:45 p.m.

EXPLORE VANCOUVER!

Vancouver offers opportunities for outdoor adventure with the sophisticated amenities of a world-class city. Take advantage of the city's oceanside location, linger over a glass of BC wine and a locally inspired meal, or unwind at one of Vancouver's unique spas. Vancouver is one of the few places in the world where it's possible to ski in the morning and sail in the afternoon. From marine exploring to mountaintop luxury, you'll find plenty of things to do in Vancouver. Named the Top Destination in Canada in TripAdvisor's 2016 Travellers' Choice awards, and the best place to live in North America (and number five in the world) in Mercer's 2016 Quality of Living survey.

7:00 p.m. - 9:30 p.m.

BANQUET AND 20TH ANNIVERSARY CELEBRATION

Vancouver Convention Centre, 1055 Canada Place
 Banquet reception sponsored by Judicate West



SATURDAY, SEPTEMBER 24

8:15 a.m. - 9:00 a.m.

BREAKFAST

9:00 a.m. - 10:30 a.m.

PLENARY SESSION

Lessons from Mediating Sports Disputes: A Fresh Perspective For Commercial and Legal Mediators

Paul Denis Godin, B.A. B.Sc. LL.B. C.Med, Stitt Feld Handy Group, ADR Chambers Inc., Toronto, ON

Marie-Claude Asselin, Chief Executive Officer / Chef de la direction Centre de Règlement des Différends Sportifs du Canada (CRDSC)/ Sport Dispute Resolution Centre of Canada (SDRCC), Montreal, QB

10:30 a.m. - 10:45 a.m.

COFFEE /NETWORKING

10:45 a.m. - 11:45 a.m.

JUNTO SESSIONS (PART 3)



11:45 a.m. - 12:15 p.m.

WELCOME TO EDINBURGH! (...AND OTHER INTERNATIONAL UPDATES)

John Sturrock, et al

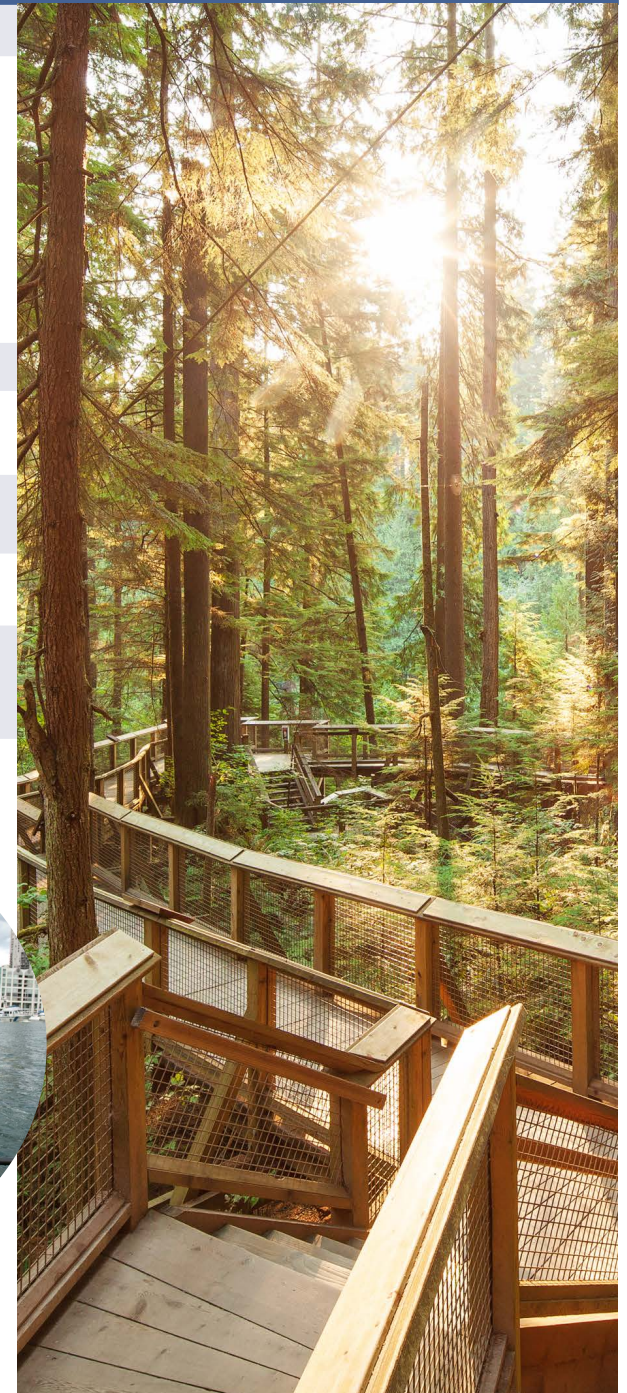
12:15 p.m.

CONFERENCE CLOSES

Saturday p.m.

OPTIONAL TOUR: GRANVILLE ISLAND

Join in on an optional fun tour of Granville Island and stay to enjoy the sights of Vancouver



REGISTRATION

Name _____

Address _____ City _____

State/Province _____ Zip/Postal Code _____ Country _____

Email _____ Telephone _____

Special and/or Dietary Needs _____

Guest Name _____

Special and/or Dietary Needs _____

Select which registration method applies to you (Note: non-members register after July 1, 2016). All costs are per person and are in US\$. \$

	\$ per person	# of people attending	subtotal
<input type="checkbox"/> Earlybird Member (by June 30, 2016)	\$825	x	=
<input type="checkbox"/> Regular Member (register after June 30, 2016)	\$950	x	=
<input type="checkbox"/> Non-member (register after July 1, 2016)	\$950	x	=

Select everything you (and your companions) plan to attend. All costs are per person and are in US\$.

<input type="checkbox"/> Thursday Cocktail Reception <i>please specify number of people attending</i>	—		—
<input type="checkbox"/> Friday Banquet (Member) ▶ Meal choice: <input type="checkbox"/> Meat <input type="checkbox"/> Fish <input type="checkbox"/> Vegetarian	—		—
<input type="checkbox"/> Friday Banquet (Guest) ▶ Meal choice: <input type="checkbox"/> Meat <input type="checkbox"/> Fish <input type="checkbox"/> Vegetarian	\$150	x	=
<input type="checkbox"/> Saturday Tour of Granville Island (Optional) <i>please specify number of people attending</i>	—		—
Calculate your total (Registration + Companion Events)			

Select a payment option

<input type="checkbox"/> Cheque US\$ cheque payable to International Academy of Mediators	<input type="checkbox"/> MasterCard
<input type="checkbox"/> Wire Transfer contact cramos@iamed.org for information	<input type="checkbox"/> Visa

Name of Cardholder: _____ Expiry: _____

Credit Card Number: _____ CSV (back of card): _____

Credit Card Billing Address: _____

Phone Number: _____

HOTEL

Rosewood Hotel Georgia,
801 West Georgia Street,
Vancouver, BC V6C 1P7.
Reservations: call 1-604-682-5566
or email georgia.reservations@rosewoodhotels.com. Book before August 31, 2016 for special conference rate of CDN\$295 (plus taxes). Use group name IAMVancouver 2016.

CONFERENCE CANCELLATIONS

Full refund on conference registration fees before August 31, 2016. 50% refund until September 14, 2016. No refund after September 14, 2016. Cancellations must be made in writing.

CONTACT

Renee Levine
IAM Executive Director
416-494-1440 x227
email: rlevine@iamed.org

Cristina Ramos-Tziamouranis
416-494-1440 x258
email: cramos@iamed.org

REGISTER ONLINE at www.iamed.org

or mail completed registration form with payment to:
International Academy of Mediators,
250 Consumers Road, Suite 301,
Toronto, Ontario M2J 4V6 CANADA



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