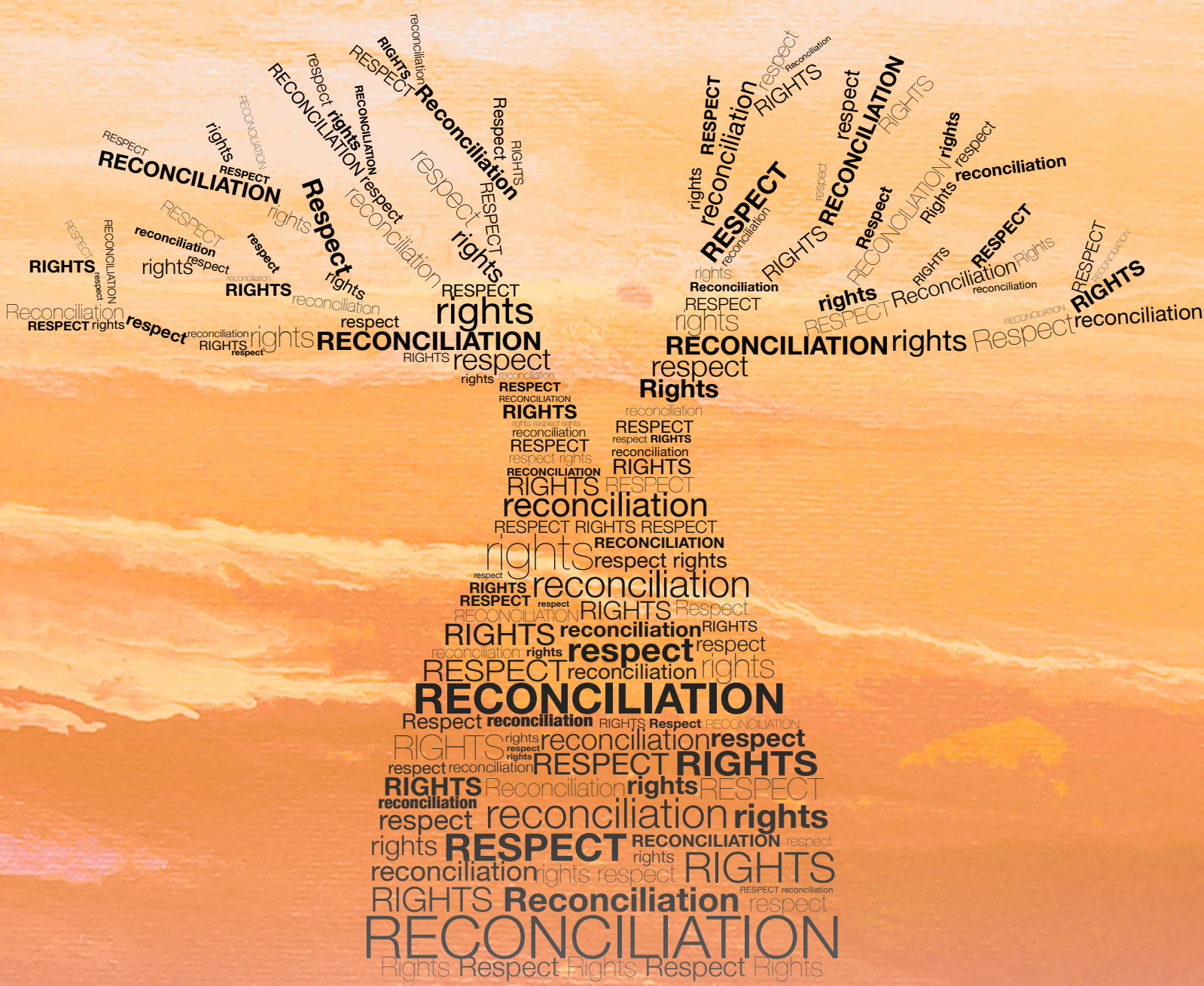


Recognition, Dialogue, and Reconciliation



IAM Fall 2015 • Conference October 21-24
Renaissance Baltimore Harborplace Hotel
Baltimore, Maryland



International
Academy of Mediators

Established 1996

Welcome to Baltimore and IAM's Fall 2015 Conference: Recognition, Dialogue, and Reconciliation

Although our conference was scheduled well over a year ago, it is well timed. The April 2015 Baltimore disturbances may have tarnished Baltimore's public image but they present an opportunity – for all of us who want to make the world a better place – to recognize and appreciate the explicit and implicit factors necessary for fostering dialogues leading to reconciliation, better understanding, and a vision toward building new partnerships. The dialogue that is now going on in Baltimore lies at the very heart of our work as mediators. We are constantly in search of recognition, dialogue, and reconciliation. Our conference will feature speakers who are doing this hard work in Baltimore. Dawn Kirstaetter, Baltimore's Deputy Mayor; Antoine Bennett Director of MOVA-Baltimore, New Song Community Church; and Melvin Russell, Lt. Colonel, Baltimore City Police Department will provide us with the various perspectives that are essential to Baltimore's recognition, dialogue, and reconciliation efforts.

Our distinguished keynote speaker, Senator George Mitchell is a renowned negotiator, mediator, and peacemaker, and we are delighted that he is coming to speak at our conference and accept our Lifetime Achievement Award. In addition to our Juntos and Pepp Talks, we have sessions on international dispute resolution, a report on groundbreaking mediation research, a panel on transformative moments in mediation, and an interview about diversity issues with Ben Wilson, the managing principal at a 100-lawyer firm where he has been a pioneer in the inclusion of women and minorities.

Baltimore's history and charm – particularly in the Inner Harbor area where our conference hotel is located – will make this gathering both memorable and enjoyable. Our substantive program will enhance our practices and provide us with tools for improving relationships in and between our communities, cities and countries.

Thank you for attending this important conference.

Marvin E. Johnson
IAM President and Conference Chair

Program Committee

International Academy
of Mediators

Eric Galton, David Hoffman,
Lee Jacobson, Jeff Jury,
Ben Picker, Jerry Roscoe, and
Mike Young.

Baltimore Mediation Community

Center for Alternative Dispute
Resolution, Lou Gieszl, Toby Guerin,
Jan Houbolt, and Rachel Wohl.



Sponsors

IAM Fellows John Bickerman, Eric Galton, Marvin Johnson,
Homer La Rue, Michael McWilliams, Ben Picker,
Jerry Roscoe, and Keith Seat.



Juntos

Benjamin Franklin established a “club for mutual improvement” called a **Junto** in 1727 to debate questions of morals, politics, and natural philosophy, and to exchange knowledge of business affairs. IAM revives the concept of small group dialogue for purposes of mutual improvement which will meet informally throughout the conference.



Mediation in the Media: How Television and Movies Interpret What We Do

Chuck Doran, Distinguished Fellow, Boston, MA and Jeff Krivis, Distinguished Fellow, Los Angeles, CA

Tech Tools for the Mediator: The Use of Technology During Mediation and Beyond

Robert Daisley, Distinguished Fellow, Tampa, FL

Dealing With Insurance Coverage Issues in Mediation

Paul J. Van Osselaer, Distinguished Fellow, Austin, TX

Who Is In Charge Here, Mediator or Attorney? Who Controls the Mediation Process?

Patrick Coughlan, Distinguished Fellow, Raymond, ME and Naples, FL

Dealing With The Usual Suspects: Ethical & Other Issues For The Mediator With Repeat Players

Michael Leech, Distinguished Fellow, Philadelphia, PA

Managing Mediator's Internal Barriers to Reaching Settlement

Tracy Allen, Distinguished Fellow, Mt. Clemens, MI and G. Daniel Bowling, San Francisco, CA

The Business of Mediation (It's OK to Make Money Even Though You Love Your Job): Tricks to Maximize Income

Jon Fidler, Distinguished Fellow, Toronto, Canada

Mediating Among Diverse Cultures: Techniques, Successes and Failures

Karin Hobbs, Distinguished Fellow, Salt Lake City, UT Hal Abramson, IAM Scholar in Residence, New York, NY

Educating Ourselves as White Mediators: Learning about Racial Privileges and their Impact in the Mediation Room and in Life

David Hoffman, Distinguished Fellow, Boston, MA and G. Daniel Bowling, San Francisco, CA

Pepps

PEPP Talks are modeled on world-renowned “TED Talks” and designed to build a powerful speaker program and to seek out extraordinary voices from our membership and our community who have a unique story or an unusual perspective—and who can convey it in a dynamic way.



Wednesday, October 21

5:00 p.m. - 6:30 p.m.

RECEPTION

University of Maryland
Law School, Westminster Hall

Pre-registration required.



Thursday, October 22

9:00 a.m. - 12:00 p.m.

BOARD OF GOVERNORS MEETING

Members only. Pre-registration required.

1:00 p.m. - 2:30 p.m.

PLENARY SESSION

Groundbreaking Research: What Works in Mediation and How Does it Work?

This session will discuss a groundbreaking multi-year study examining mediator strategies and program approaches and their approach on a variety of outcomes for participants and the judicial system. Learn about the impact that various aspects of the mediation process have on outcomes and experiences for mediation participants and discuss the implications on the field.
Lorig Charkoudian, Ph.D., Executive Director, Community Mediation Maryland

2:30 p.m. - 2:45 p.m. NETWORKING BREAK

2:45 p.m. - 3:00 p.m.

PEPP TALK

What Murderers Can Teach Peacemakers

Doug Noll, Distinguished Fellow, Clovis, CA



3:00 p.m. - 4:15 p.m.

JUNTO SESSIONS (BLOCK A)

7:00 p.m. - 10:30 p.m.

BANQUET AT THE NATIONAL AQUARIUM



Enjoy an evening at the National Aquarium – the nation’s first aquarium – among a living collection of more than 20,000 fish, birds, amphibians, reptiles, and marine mammals living in award-winning habitats.

Friday, October 23

8:30 a.m. - 9:00 a.m. BREAKFAST

9:00 a.m. - 10:30 a.m.

PLENARY SESSION

Interview with Benjamin F. Wilson: Diversity and Inclusion in the Legal Profession and in Mediation

David Hoffman interviews Benjamin F. Wilson, Managing Principal, Beveridge & Diamond, a 100-lawyer firm with offices in seven cities in the United States. A tireless advocate for diversity and inclusion in the legal profession, Mr. Wilson received the Spirit of Excellence Award in 2014 from the American Bar Association Commission on Racial and Ethnic Diversity in the Profession. Mr. Wilson serves on the Board of Directors of Northwestern Mutual Life Insurance Company and the Board of Trustees of Dartmouth College, where he graduated Phi Beta Kappa. A native of Jackson, Mississippi, Mr. Wilson graduated from Harvard Law School and practiced at King & Spaulding and the U.S. Justice Department prior to joining Beveridge & Diamond. Mr. Wilson has participated in numerous mediations as counsel. His firm has won awards for its initiatives in diversity and inclusion and has an exemplary record in advancing the careers of women and minority attorneys.

10:30 a.m. - 10:45 a.m. NETWORKING BREAK



10:45 a.m. - 12:15 p.m.

PLENARY SESSION

One Baltimore: Different Perspectives

Antoine Bennett, Director of MOVA-Baltimore, New Song Community Church; Dawn Kirstaetter, Deputy Mayor, Health, Human Services, Education & Youth; and Melvin Russell, Lt. Colonel, Baltimore City Police Department

12:15 p.m. - 2:15 p.m.

LUNCH AND KEYNOTE

SENATOR GEORGE MITCHELL

Senator Mitchell is the recipient of the International Academy of Mediators Lifetime Achievement Award



Senator George Mitchell has had a long and distinguished career. He served for several years as Chairman of DLA Piper (now Chairman Emeritus). Before that he served as a federal judge; as Majority Leader of the United States Senate; as Chairman of peace negotiations in Northern Ireland which resulted in an agreement that ended an historic conflict; and most recently as U.S. Special Envoy to the Middle East. In 2008, Time Magazine described him as one of the 100 most influential people in the world. Senator Mitchell is the author of five books. The most recent, a memoir entitled *The Negotiator: Reflections on an American Life*, was published in May 2015.

2:15 p.m. - 2:30 p.m. NETWORKING BREAK

2:30 p.m. - 2:45 p.m.

PEPP TALK

Louise Otis, Distinguished Fellow, Montreal, Canada
The Honourable Louise Otis was recently appointed to the Order of Canada as both a Member and an Officer



2:45 p.m. - 4:00 p.m.

JUNTO SESSIONS (BLOCK B)



4:00 p.m. - 5:30 p.m.

COCKTAIL PARTY

Renaissance Baltimore Harborplace Hotel

7:00 p.m.

EXPLORE THE CITY/SIGN AND DINE

Saturday, October 24

8:30 a.m. - 9:00 a.m. BREAKFAST

9:00 a.m. - 10:30 a.m.

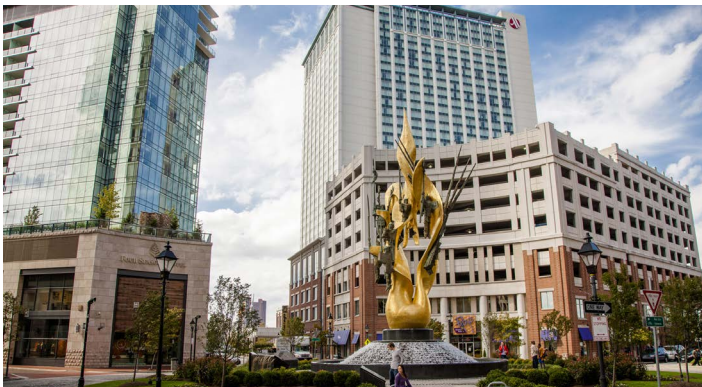
PLENARY SESSION

Transformative Moments in Mediation

Every mediator, regardless of style or approach, has experienced transformative moments, either for the parties or the mediator or both. What causes these moments to happen? What is their value to the parties and the process? And can we inspire more transformative moments? In a highly interactive session, the panel will explore how to find more heart and soul in the process.

Moderator: Eric Galton, IAM Distinguished Fellow, Austin TX. Panelists: Lela Porter Love, IAM Honorary Fellow, New York NY; Jerome F. Weiss, IAM Distinguished Fellow, Cleveland OH; Louise Phipps Senft, Baltimore Mediation, Baltimore, MD

10:45 a.m. - 11:00 a.m. NETWORKING BREAK



11:00 a.m. - 11:30 a.m.

DIVERSITY INITIATIVE UPDATE

11:30 a.m. - 12:30 p.m.

PLENARY SESSION

International Mediation and Its Application in Complex Development Disputes: Finding Common Ground Between Communities Impacted By Development Projects and the Private Sector

Gina Lea Barbieri, Manager, Dispute Resolution, Compliance Advisor Ombudsman

12:30 p.m.

CONFERENCE ADJOURNS

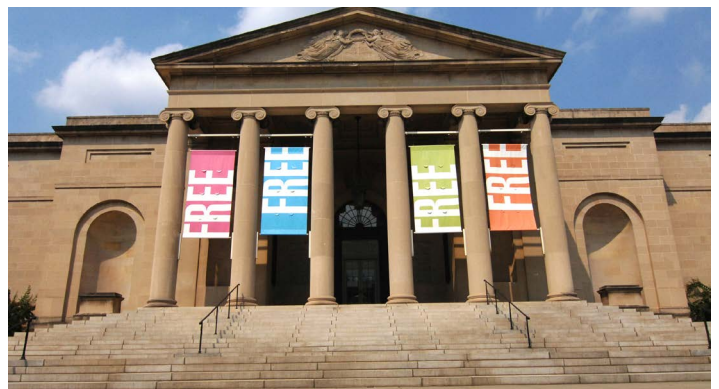
EXPLORE BALTIMORE AKA CHARM CITY

Baltimore's Inner Harbor (the area around our hotel) boasts restaurants, pubs, and shops, many of them at the popular Harborplace shopping and entertainment center. The Water Taxi will take you from the harbor to surrounding neighborhoods, and the free Charm City Circulator provides daily bus service through several downtown routes.



Plan to see: The United States Naval Academy (Annapolis)

- Oriole Park at Camden Yards
- The Walters Art Museum
- Fort McHenry National Monument
- American Visionary Art Museum
- Historic Ships in Baltimore Pier 1
- Johns Hopkins University



Baltimore Museum of Art • Baltimore and Ohio Railroad Museum • Joseph Meyerhoff Symphony Hall • Peabody Library • Top of the World Observation Level • Mount Vernon Cultural District • Jewish Museum of Maryland • National Cryptologic Museum • Reginald F. Lewis Museum of Maryland African American History & Culture • Babe Ruth Birthplace and Museum • Edgar Allan Poe's Grave Site and Memorial Westminster Cemetery • Geppi's Entertainment Museum

Registration

Name _____

Address _____ City _____

State/Province _____ Zip/Postal Code _____ Country _____

Email _____ Telephone _____

Special Dietary Needs _____

Companion Name _____

Special Dietary Needs _____

Select which registration method applies to you. All costs are per person and are in US\$. \$

	\$ per person	# of people attending	subtotal
<input type="checkbox"/> Earlybird Member (by October 2, 2015)	\$775	x	=
<input type="checkbox"/> Regular Member (after October 2, 2015)	\$950	x	=
<input type="checkbox"/> Non-member	\$950	x	=

Select everything you (and your companions) plan to attend. All costs are per person and are in US\$.

<input type="checkbox"/> Board of Governors' Meeting <i>members only, preregistration required</i>	—		—
<input type="checkbox"/> Wednesday Reception <i>please specify number of people attending</i>	—		—
<input type="checkbox"/> Thursday Banquet (Member) ▶ Meal choice: <input type="checkbox"/> Meat <input type="checkbox"/> Fish <input type="checkbox"/> Vegetarian	—		—
<input type="checkbox"/> Thursday Banquet (Companion) ▶ Meal choice: <input type="checkbox"/> Meat <input type="checkbox"/> Fish <input type="checkbox"/> Vegetarian	\$150	x	=
<input type="checkbox"/> Friday Cocktail Party <i>please specify number of people attending</i>	—		

Calculate your total (Registration + Companion Events)

Select a payment option

<input type="checkbox"/> Cheque US\$ cheque payable to International Academy of Mediators	<input type="checkbox"/> MasterCard
<input type="checkbox"/> Wire Transfer contact cramos@iamed.org for information	<input type="checkbox"/> Visa
Name of Cardholder:	Expiry:
Account Number:	CSV (back of card):
Credit Card Billing Address:	

Hotel Main conference takes place at the Renaissance Baltimore Harborplace Hotel, 202 East Pratt St., Baltimore, MD. Please call 1-800-468-3571 to reserve. Reference group code/group name "IAM Baltimore Meeting" for discounted rates until October 2, 2015.

Conference Cancellations Full refund on conference registration fees before October 2, 2015. 50% refund until October 9, 2015. No refund after October 16, 2015. All cancellations must be made in writing.

Contact Renee Levine, IAM Executive Director at 416-494-1440 x227 email: rlevine@iamed.org or Cristina Ramos-Tziamouranis at 416-494-1440 x228 email: cramos@iamed.org.

Register Mail completed registration form with payment to: International Academy of Mediators, 250 Consumers Road, Suite 301, Toronto, Ontario M2J 4V6 CANADA **or register online at www.iamed.org**.



International Academy of Mediators

Established 1996